

WELCOMING REMARKS

by

**Y.BHG DATO' DR. MUHAMAD HAMZAH
DIRECTOR OF INTAN**

at

**THE NATIONAL ICT CONFERENCE 2009
(NICT 2009)**

**PUTRAJAYA INTERNATIONAL CONVENTION CENTRE (PICC)
9 JUNE 2009**

Yang Berbahagia Tan Sri Mohd Sidek
Haji Hassan,
Chief Secretary to the Government of Malaysia;

Yang Berbahagia Tan Sri Ismail Adam,
Director General Public Service Malaysia;

Yang Berbahagia Datuk Badlisham Ghazali
Chief Executive Officer, MDeC;

Y.Bhg. Tan Sri – Tan Sri / Dato' – Dato' / Datin - Datin,

Speakers, panel members and moderators of the Conference,

Distinguished Guests, Ladies and Gentlemen,

Assalamualaikum warahmatullahi wabarakatuh and good
afternoon.

1. It is indeed an honour and a pleasure for me to welcome all of you to this inaugural National ICT Conference this afternoon. I **wish to extend our gratitude to Yang Berbahagia Tan Sri Mohd Sidek Haji Hassan, Chief Secretary to the Government of Malaysia**, for accepting our invitation to deliver the keynote address and to officiate the opening of this National ICT Conference 2009.

Distinguished Guests, Ladies and Gentlemen,

2. Information and communication technologies (ICTs) are undoubtedly playing an increasingly vital role in the daily lives of people, revolutionising work and leisure and changing the rules of doing business. While a lot has been done on the development of a connected government, the challenges on its implementation should not be underestimated, especially toward improving public service delivery system. Indeed, a seminal challenge of our time today is to harness the potential of ICTs to achieve our goal of a connected government that encompasses new public sector management involving changes in the culture of public administration and the delivery of public services. This calls for a convergence of government and technology that has the potential to transform public administration and the citizen's experience of it.

3. **Connected government** presents enormous challenges. Therefore, the National ICT Conference 2009 today is evidently significant and timely. The conference provides a valuable forum where public agencies, private sector, civil society and other stakeholders galvanize their efforts and vow to seek solutions and strategies in realizing an integrated government - a scenario where the public service delivery system is strengthened through services that **transcend boundaries providing ubiquitous, reliable, trusted, consistent and hassle free service**. This National ICT Conference 2009 will focus on ***Connected Government for 1 Malaysia***. Participants will have the opportunity to explore this theme across various topics. The ultimate goal is to enhance the service delivery systems across all agencies.

Distinguished Guests, Ladies and Gentlemen,

4. I am pleased to inform you that the conference has gathered some outstanding local and international speakers, panellists and moderators who will deliver and deliberate comprehensively as well as share knowledge and wisdom on various aspects governing the theme of the conference. Conference speakers will tell us about the importance of a strategic partnership between the government and businesses in achieving connected government. We will learn the fundamentals that form the essence of integrated government. Several of our presenters are taking the opportunity afforded by this conference to inform us on the numerous creative and effective e-government initiatives and approaches taking place in public management and project implementations. There will also be a highlight on the ICT security and challenges as well as innovations and best practices. We will be further updated on the critical issues and challenges as well as recommendations governing the implementation of connected government. Over the next three days we will explore these and other initiatives in some details. Ultimately, both the public and private sectors must take time to evolve a realistic view of, and expectations for the use of ICTs and produce effective strategies and plans. These strategies and action plans will be compiled as a source of reference.

5. This National ICT conference 2009 also affords you the opportunities to visit an **ICT Exposition** and participate in **Business Matching sessions**. The ICT Expo showcases solutions and technologies by various government and industries. The Business Matching, on the other hand, is one-to-one business

meeting sessions for MSC Malaysia status companies with identified government CIOs throughout this three-day event. I sincerely hope that you will be able to take the best advantage of the conference in assisting you to seek solutions and strategies in realizing a Connected Government.

Distinguished Guests, Ladies and Gentlemen

7. This conference would not have materialized without the strong cooperation and commitment of the **Multimedia Development Cooperation (MDec)** and the **Malaysian Administration and Modernisation Planning Unit (MAMPU)**. I wish to thank them for collaborating with INTAN. I hope that such strategic partnership will continue that will bring in more distinguished speakers in the future in our quest to provide seamless services to the public.

8. On this note, I am sincerely honoured to invite **Yang Berbahagia Tan Sri Mohd Sidek Haji Hassan, Chief Secretary to the Government of Malaysia**, to deliver his keynote address and I deeply appreciate Y.Bhg. Tan Sri opening our conference today.

Thank you.

Wabillahi taufiq walhidayah wassalamualaikum warahmatullahi wabarakatuh