

## FAQ INTAN-COURSERA LEARNING PACKAGE

1. Q: Who can apply for INTAN-Coursera?  
**A: INTAN-Coursera is open to all civil servants. All applications will be registered, subject to 2,500 licenses quota.**
2. Q: Are all courses in INTAN-Coursera free?  
**A: Yes, all courses are free subject to the learning package subscribed by INTAN only.**
3. Q: Where can I apply for INTAN-Coursera?  
**A: Applications can be made through <https://www.dtims.intan.my/coursera>**
4. Q: How long does it take for me to receive an invitation from INTAN-Coursera?  
**A: Within 3 working days from the date of application.**
5. Q: Could participants register for more than 1 course at a time?  
**A: Yes. Participants can register for more than 1 course at a time and can take courses at any time.**
6. Q: Can INTAN-Coursera courses be counted in course days?  
**A: Yes. The total hours are based on the hours stated in the course description. 6 hours of online courses are equivalent to 1 day of courses.**
7. Q: I have registered for INTAN-Coursera in the previous year. Do I need to register again?  
**A: Yes. INTAN-Coursera subscription is an annual subscription. Participants need to re-register the following year if they are still interested.**
8. Q: Do all the courses offered exclusively pertain to digital subjects?  
**A: No. There are 12 categories of course fields offered from various specializations including Arts and Humanities, Math and Logic, Personal Development, Language Learning, Business & Leadership, and Data Science.**
9. Q: I have applied for INTAN-Coursera but still have not received the invitation email.  
**A: Please contact the INTAN-Coursera Coordinator within 3 working days for assistance.**