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Muhyiddin: improving people's confidence in the civil service to improve efficiency

Nationwide 2011-10-20 19:02



Muhyiddin (in person) on Thursday Prime Minister I arrived, accompanied by Secretary of Xidi Ha Mountain National Public Administration Institute, prepared for the Sixteenth General Assembly, presided over the opening ceremony of the public service.

[enlarge](#)

(Petaling Jaya 20 News) today called on Deputy Prime Minister 丹斯里慕尤丁 enhance the efficiency of the civil service, commitment and credibility, and improving confidence in the Government.

He said civil servants must draw on collective wisdom, understanding and attention to people's needs, in order to provide the best service.

Muhyiddin today for the Sixteenth General Assembly, presided over the opening of public services, said the Government's commitment to transformation, as the people's rights

and needs of the struggle.

"I call on civil servants to change, committed to improving people's living standards."

Government responsibility to fulfill

He said that civil servants no choice but to convey the message of hope to the people, to meet the needs of the people is the Government's vision.

Deputy Prime Minister reminded the civil service, public service is not for their own work, on the contrary, is to fulfill the government's responsibility.

"In order to ensure that all interests of the people-related measures to be implemented, the Government must meet and communicate with people, listen to the voice of the people; we have to solve people's problems as soon as possible, if all this can not be implemented, the distance between the government and people will increasingly farther. "

Changes in policy to avoid discontent to consult the public

Muhyiddin stressed that under the concept of citizen-centric government to modify, review or assessment of any policy, you must consult the views of the people, the people in decision-making, to avoid dissatisfaction.

He said the government's decision and any reform must give priority to people's interests, the civil service must be based on achievement-oriented.

He said the government wants its own decisions and reforms have an effect, because people do not like empty government promises.

He reminded why people think the civil service must be repeated dissatisfaction with the government's efforts, "we must find the root of the problem, and corrected to reflect that the Government's efforts to succeed."

Deputy Prime Minister said a few months ago he visited Pakistan Curcuma and Muar Johor, we found people worried about the trend of rising prices.

He pointed out that higher prices are not only local issues, but also national problems.

He said that only cooperation between the Government and people smart, prices surged to solve the problem.

A number of recommendations to implement people-oriented

Deputy Prime Minister today made a number of recommendations to ensure the implementation of people-oriented slogan.

He said that, as policy makers and implementing agencies, the government must adopt a transparent and fair practices for the people to bring positive results.

In addition, he said, government agencies must cooperate, share resources, information and technology, which not only savings in government expenditure, but also improve the efficiency of government policies.

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慕尤丁：提高人民信心 公务员须改善效率

日期: 2011-10-20 19:02



慕尤丁（中者）周四在政府首相秘书西迪哈山陪同下抵达国家公共行政学院，准备为第十六届公共服务大会主持开幕仪式。

☐ enlarge

（八打灵再也20日讯）副首相丹斯里慕尤丁今天呼吁公务员加强工作效率、承诺和可信度，以提高人民对政府的信心。

他说，公务员必须集思广益，了解及关注人民的需求，才能提供最佳服务。

慕尤丁今天为第十六届公共服务大会主持开幕时说，政府承诺进行转型，为人民的权利和需求斗争。

“我吁请公务员作出改变，致力提高人民的生活水平。”

履行政府责任

他说，公务员别无选择，必须向人民传达希望的讯息，满足人民需求也是政府的愿景。

副首相提醒公务员，公共服务并非为自己工作，反之，是履行政府的责任。

“为了确保各项与人民利益有关的措施得以落实，政府必须与民会面及交流，聆听人民的心声；我们也要尽快解决人民的问题，如果这一切无法落实，政府与人民的距离将越来越远。”

避免出现不满情绪 修改政策须咨询民意

慕尤丁强调，在以民为本的理念下，政府修改、检讨或评估任何政策前，必须咨询人民的意见，让人民参与决策，避免出现不满情绪。

他说，政府的任何决定和改革，都必须优先考虑人民利益，公务员也必须以成就为导向。

他说，政府希望本身的决定和改革产生效果，因为人民不喜欢政府空泛的承诺。

他提醒公务员必须重复思考人民为何不满政府的努力，“我们必须找出问题症结、反映及纠正，确保政府的各项努力取得成功。”

副首相说，他几个月前巡视柔佛巴莪及麻坡时，发现人民对物价高涨的趋势感到担忧。

他指出，物价高涨不仅是地方问题，也是全国问题。

他说，只有政府与人民精明合作，才能解决物价高涨问题。

多项建议落实以民为本

副首相今天提出多项建议，确保落实以民为本的口号。

他说，身为政策制定及执行机构，政府必须采取透明及公平的作业方式，为人民带来积极的成果。

此外，他说，政府机构必须精诚合作，共享资源、讯息和工艺，从而不但节省政府开支，也提高政府政策的效率。

他也促请公务员培养快速处理问题的思维，只有这样，所有要求、课题及问题才能迎刃而解。

“公务员也要具有创意，从而革新、提高及巩固交付系统。”

慕尤丁鼓励公务员掌握新知识及技能，把它们融入工作中。

他说，全球经济不稳定之际，公务员应勇于寻求改变，以新方法执行日常任务。

他指出，首相本月初提呈的2012年财政预算案是政府的一项宣言，以造就更具弹性及卓越的公共服务，包括实施以表现为基准，更具伸缩性的公共服务新薪制。

“我必须提醒公务员，人民正评估我们，我们不容片刻怠慢，以免公共服务面对负面评价。”