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 TAJUK BERITA : PEOPLE WANTS QUALITY GOVT SERVICE, SAYS DPM  
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# People want quality govt service, says DPM

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 deputy prime minister



Deputy Prime Minister Tan Sri Muhyiddin Yassin arriving to launch the 16th Civil Servants' conference in Bukit Kiara, Kuala Lumpur, yesterday. — NST picture by Syarafiq Abd Samad

By Minderjeet Kaur  
 mkaur@nst.com.my

**KUALA LUMPUR:** People now are no longer passive and they monitor and judge every move made by civil servants, Deputy Prime Minister Tan Sri Muhyiddin Yassin said.

“People want a better quality of life. They want the government to provide them with better infrastructure, education, health and to guarantee them long-term peace.

“That is not all. People also want quality services and they want their needs to be attended to immediately.”

Addressing the two-day 16th Civil Servants' conference, themed “People First, Performance Now”, at the National Institute of Public Administration here yesterday, he said the government functioned more as a facilitator rather than the absolute arbiter of wisdom.

In this context, Muhyiddin said, it should orientate its services to-

wards achievements so that people would feel the impact of its decisions and policies.

“People do not want to hear empty promises. They want proof.”

Muhyiddin advised civil servants to hear out people's complaints and

find ways to solve them immediately.

He also wanted them to be the message of hope to the people.

“We should not build a gap between the people and us.

“We need to be have mutual re-

spect and trust and be committed to engaging with the people.”

He said this was not an option for civil servants, but a clarion call for them to accept the mission and responsibility to fulfil the people's aspirations and demands.